



'ENSURING A VIBRANT HEALTH SERVICES ALLIANCE'

By Lee Snyder, Chair of the Board



Lee Snyder

The focus of MHS Alliance this past year can be summed up by three foci: collaboration, exploration and innovation.

The importance of collaboration among member organizations, continued learning in a climate of fast-paced change and testing new approaches are essential,

the board believes, in ensuring a vibrant health services alliance.

MHS Alliance's five priorities, which our president and CEO Rick Stiffney has outlined, provide examples of this past year's work and also point to the continued exploration of new possibilities in 2011-13.

The board, keeping in mind always our commitment to God's work of healing and hope, is especially grateful for the leadership of Rick and the staff. They continue to provide expertise in strengthening MHS Alliance organizations in carrying out their respective programs of faith-based health and human services. It is inspiring to observe across the country the many ways our mission is being lived out through the dedication and creative vision of our members.

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organizations respond to challenge, governing boards and senior leadership need to grow.

Leadership formation is an ongoing process. The Executive Circles Program, now in its second year, provides a safe and encouraging setting for executives to be real with each other. The Values-based Leadership Program, now in its 8th year, continues to support executives and future leaders. More than 200 leaders of member organizations have participated in this very successful program. Governing boards also undergo continual change. Boards know that they must keep developing their capacity to add strategic and faith-focused value to the organization.

4. To expand our sphere of influence to learn and serve as MHS Alliance.

Our sphere of engagement and influence continues to grow. Our consulting practice offers numerous opportunities to share our expertise with nonprofit organizations from various faith traditions as well as to learn from others so we can more effectively advise our member organizations and our relating denominations. LUMEN Resources, a joint venture between MHS Alliance and Lutheran Services in America, is but one example.

Our consultants deliver great value as they serve our member organizations. But as they interact with organizations far beyond the Anabaptist world, they also learn. Our knowledge base at MHS Alliance expands exponentially.

5. To explore opportunities for new initiatives with relating denominations.

In the short run, the most obvious opportunities for serving our relating denominations is in the area of leadership development and governance capacity-building. The Values-based Leadership Program has trained many leaders, including staff of MHS Alliance members. We have developed some resources for governance that could be delivered to support the work of conferences and other organizations.

Less obvious but perhaps as important is discovering new edges in ministry. The future of social services will be community-based with virtual models of delivery. Already, many of these new ministries are in urban communities. We need and want to reflect the growing multi-cultural character of the church.

Advancing these priorities will require imagination, discipline, and deep relationships across the network.



By Rick Stiffney, President/CEO



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ANNUAL REPORT FOR FISCAL YEAR 2010

INCOME STATEMENT December 31, 2010

Member Services	\$606,910
Consulting Services	576,890
Management Contracts	122,664

Total Revenue \$1,306,464

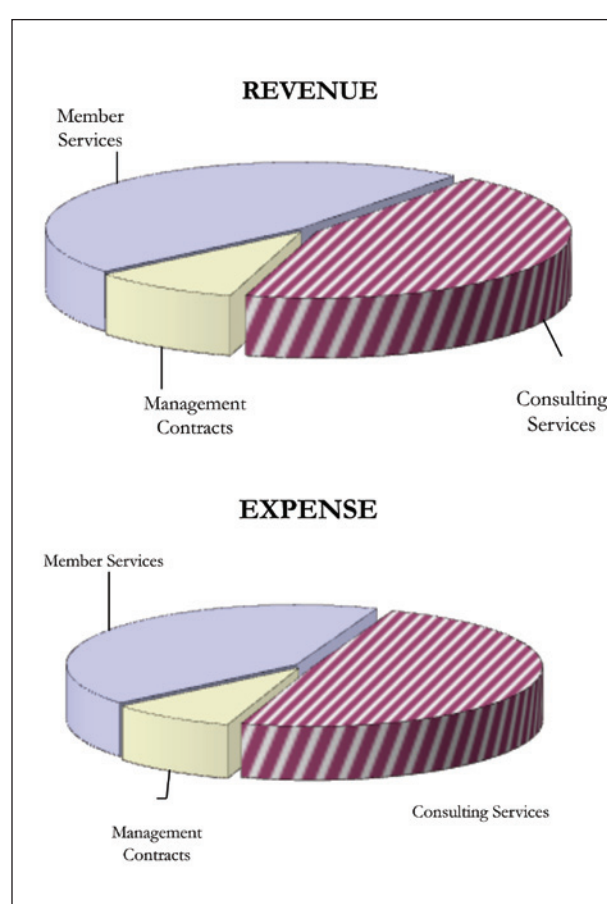
Member Services	\$555,993
Consulting Services	656,447
Management Contracts	118,268

Total Expense \$1,330,708

OPERATING INCOME BEFORE INVESTMENTS (24,244)

Investment Income (Loss) 88,725

NET INCOME (LOSS) INCLUDING INVESTMENTS \$64,481



BALANCE SHEET As of December 31, 2010

ASSETS	
Current Assets	
Cash and Investments	\$937,790
Accounts Receivable	79,052
Total Current Assets	\$1,016,842

Equipment	9,294
Total Non-Current Assets	\$9,294

TOTAL ASSETS \$1,026,137

LIABILITIES AND NET ASSETS	
Current Liabilities	
Accounts Payable	\$23,303
Deferred Revenue	56,400
Accrued Expenses	25,172
Total Current Liabilities	\$84,875

Net Assets	
Unrestricted	\$498,463
Temporarily Restricted	267,735
Permanently Restricted	175,063

Total Net Assets \$941,262

TOTAL LIABILITIES AND NET ASSETS \$1,026,137



Supporting each other to better serve our neighbors

MARCH/APRIL 2011

2010 ANNUAL REPORT

FIVE PRIORITIES FOR MHS ALLIANCE IN 2011-13

By Rick Stiffney, President/CEO

Strategic focus is critical. MHS Alliance has established five priorities for 2011-13. I believe these priorities reflect that we are listening to our members and the larger world. They also express a commitment to delivering value today while anticipating the future.

1. To increase sharing and engagement between our member organization

The turbulence of the marketplace everywhere in the United States has resulted in our member organizations feeling more vulnerable and sensing the need to collaborate. I have often said, "We stand stronger together than we stand alone."

Today we are seeing levels of cooperation, shared mission, and even integration that no one would have predicted a decade ago. Significant collaborative efforts are under way in Pennsylvania, Indiana, Illinois, Oregon, and Kansas. Board members and executive leaders are reaching out and connecting with peers and with our national staff and consultants to encourage each other, learn from others, and improve their work.

2. To understand and apply our Anabaptist/Mennonite values. We must walk our talk.

Strong organizations are clear about their mission and values. Whenever or wherever you touch the organization and its services, you want to feel these values. What difference does our faith really make? In tough times, we are tempted to chase the market – that is, do what's needed solely to keep the doors open. However, our ministries are seeking to be faithful to their core convictions and identity while serving increasingly diverse communities with diverse staff.

Anabaptist values fit our work, even though exemplifying them is seldom easy. The Anabaptist Providers Group has helped boards and CEOs develop the vision and practices for living faith in the workplace. Other organizations are working at strengthening values with a particular emphasis on employee recruitment and orientation. Still others are deepening their connection with the broader Anabaptist community of faith.

3. To develop ourselves and our people as leaders.

No organization can rise higher than the quality of its leadership. Within MHS Alliance, we have 75 CEOs and more than 1,000 individual board members. As

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Eric Miller is a physician who volunteers with the Center for Healing and Hope.

CENTER FOR HEALING AND HOPE, GOSHEN, IND.

In 2010, CHH – a faith-based urgent care center for people without health insurance – moved 2,719 persons from hopeless to hope by addressing their illness or injury. CHH also provided needed school physicals for 178 children.

Uninsured persons receive access to quality health care from volunteer doctors who treat them at clinics in Goshen and Elkhart, Ind. Then CHH finds primary care physicians who are willing to accept patients with chronic needs for what they are able to pay.

MDC GOLDENROD, GOSHEN, IND.

MDC Goldenrod is a ministry of churches in northern Indiana to people with disabilities.

In 2010, MDC Goldenrod ministered to 75 people with disabilities. Goldenrod provided housing, health care, skill development, meaningful work experiences, and community integration.

Project Promise is a Goldenrod program that offers spiritual and social support through group activities. Thanks to three packed-out performances by Project Promise actors, \$1,000 was sent to the people of Haiti as a message of hope at Easter.

FAIRMOUNT HOMES, EPHRATA, PA.

Two new sunrooms are now complete. With cozy fireplaces, warm colors, and comfortable furnishings, these wonderful areas offer residents and their families places to relax and visit.

Also, first-floor residents now have their own activity center. On second floor, an upgraded service kitchen enables us to serve resident meals more efficiently.

The first-floor rehabilitation unit is nearly ready to open. It will feature an inviting home-like environment, direct access from the outside, and state-of-the-art therapy equipment.



Caseworker Corey Rickert and resident Erwin Martin enjoy the fireplace in the sunroom.

GRENCROFT, GOSHEN, IND.

Grencroft and its affiliated retirement communities have a long history of providing services and adding value to the communities they serve. For a number of years their boards have been very intentional about being good neighbors.

In 2010 Grencroft contributed benefits valued at almost \$14.7 million to their communities in Indiana and Ohio, ranging from free and reduced-cost services and indigent care to HUD rent savings, grants to needy residents, and contributions to other non-profits and local government organizations.



Leroy Helmuth stands in front of the open-cockpit plane in which he took a ride as part of the dream program at Grencroft Goshen. Leroy exclaimed, "That was great. I loved every minute of it."



Chef Jeff Derbler poses with fresh vegetables prior to participating in the vegan bistro event on Earth Day in April 2010.

LANDIS HOMES, LITITZ, PA.

In 2010 we focused on the ways to become better stewards. Dining, maintenance, and housekeeping were featured. Also, we also used sustainable materials and methods in constructing the new hybrid homes and cottages.

The Dining Department has become more green and local by:

- buying local vegetables and fruits in season;
- buying seafood following ocean friendly guidelines;
- using china instead of throw-away products for most events; and
- using fresh herbs, vegetables, and flowers grown by residents.

MENNOWOOD RETIREMENT COMMUNITY, NEWPORT NEWS, VA.

In 2010 we celebrated our 25th anniversary, with a special event on Sept. 13. McKinley L. Price, the mayor of Newport News, issued a proclamation recognizing our contributions to the community. Ten days later, three residents of Mennonwood Retirement Community were honored at a city ceremony, receiving lifelong citizenship awards.



Mennonwood was honored by McKinley L. Price (left), mayor of Newport News, Va., and U.S. Rep. Robert C. Scott (right). Hosting them was Marion M. Shackford, Mennonwood executive director.

MESSIAH VILLAGE, MECHANICSBURG, PA.

The Connections campaign exceeded its original \$3.5 million goal. We have raised nearly \$3.7 million for three campaign priorities: increasing the endowment for benevolent care, renovating the special care neighborhood, and enhancing accessibility.

The campaign was historic for Messiah Village in three ways:

- representing our largest undertaking ever;
- engaging staff, with employees contributing \$143,150.
- receiving our largest gift ever – nearly \$900,000 from the Norman T. Asper estate.

Also, this construction project will feature geothermal energy.

NO LONGER ALONE MINISTRIES, LANCASTER, PA.

We praise God for highlights from 2010, our 20th anniversary year of ministering to those affected by mental illness:

The REACH: Mobile Psychiatric Rehab Program served 31 clients, and the program became licensed by the department of public welfare.

Wellness Recovery Action Planning (WRAP), a six-week educational workshop, was offered four times this year with 30 participants.

Support Groups serve the broader community. Our family support group, which had 158 attendees in 2010, continues to meet monthly.

OAKLAWN, GOSHEN, IND.

In September 2010 Oaklawn was designated by the state of Indiana as the community mental health center for St. Joseph County outpatient services – services previously provided by Madison Center in South Bend.

Oaklawn has provided state-designated community mental health services for Elkhart County for 37 years. In expanding to St. Joseph County, Oaklawn leased two buildings owned by Madison Center, hired about 225 staff members to boost total employees to 700, and admitted more than 5000 former Madison Center clients.



Aerial images show progress for new townhomes (left) and a group home.

PENN FOUNDATION, SELLERSVILLE, PA.

Penn Foundation broke ground for new residential facilities, Penn Villa, in May 2010. This new neighborhood will consist of a group home and five townhomes, providing permanent, affordable housing for 23 individuals with mental illness.

Also, three Penn Foundation clients received community awards. Tara Tarlo, an alumna of the Village of Hope, and Jay Clipp, a member of the Wellspring Clubhouse, were both recognized for "reaching out to others in recovery to demonstrate and instill hope." Bill Transue, a client of the Intensive Psychiatric Rehabilitation program, was honored for "exemplifying change."

PRAIRIE VIEW, NEWTON, KAN.

A committee of eight stakeholder representatives revisited Prairie View's statement of values in 2010. The statement now reads:

Continuing our heritage as a Christian, caring community, Prairie View honors these values that guide our decision-making:

- *Advocacy for those whose voices are not strongly or widely heard*
- *Quality and competence leading toward excellence*
- *Respect for the beliefs of individuals and communities of faith*
- *Communication with integrity, dignity and sensitivity*
- *Actions based upon justice, grace, acceptance and forgiveness*
- *The sustainability of the organization*



Tim Herr (center), director of pastoral care, meets with pastors of two congregations that have entered into a covenant relationship with Tel Hai. They are Bill Wisneski of the Honey Brook Presbyterian Church (left) and Stephen D. Crane of Maple Grove Mennonite Church (right).

TEL HAI, HONEY BROOK, PA.

The Engaging the Faith Community initiative was first organized in 2008. The goal has been to enhance Tel Hai's faith-based foundation by developing strong relationships with local Anabaptist and Evangelical churches.

Tim Herr, director of pastoral care, led a committee in 2010 in continuing the initiative. Tel Hai has entered into a covenant agreement with three congregations. The relationship will offer shared resources in the form of expertise, meeting space, and equipment as well as mutual counsel.